



1302 West Beardsley Ave. | Elkhart, IN 46514 | 574 . 295 . 8330 | www.elkhartbrass.com

**FACTORY REPAIR FORM**

To return equipment to our factory for charged repair or warranty repair, please call 800.346.0250 and request an RGA#. Or, simply email [eb.repair@safefleet.net](mailto:eb.repair@safefleet.net) or your designated Customer Service Rep, to request an RGA# for your return. Once RGA# is obtained, please fill out information below, print, and place in box with product (please ensure it is packaged sufficiently to avoid any shipping damage) and send to Elkhart Brass Mfg., Attn: RGA#

**UPS OR FEDEX:** 1302 W. Beardsley Ave, Elkhart, IN 46514

**UNITED STATES POSTAL SERVICE:** PO Box 1127 Elkhart, IN 46515

**CUSTOMER INFORMATION:**

Company or Fire Dept. Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Shipping Address: \_\_\_\_\_ City \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Contact email: \_\_\_\_\_

Phone # \_\_\_\_\_ PO# \_\_\_\_\_ or Credit Card Payment \_\_\_\_\_

Add Shipping Costs to Invoice \_\_\_\_\_ Ship Collect (provide acct #) \_\_\_\_\_

**PRODUCT INFO:**

**Model # or Part**

# \_\_\_\_\_ QTY \_\_\_\_\_ RGA# \_\_\_\_\_

Description of issue requiring attention: \_\_\_\_\_

\_\_\_\_\_

(please use back of page for more details or products if needed)

- **Select One:**  Warranty Consideration  Proceed, Estimate Not Required
- Approved Estimate Required Prior to Repair  Proceed, Quote Received

